

MEDICAL & TRAVEL ACCIDENT INSURANCE

Insurance Product Information Document – Security Pass'port



Company: KOOPERATIVA poisťovňa, a. s., Vienna Insurance Group
Address: Štefanovičova 4, 816 23 Bratislava, Slovakia
Company ID: 00 585 441

This document is a summary of what this Insurance does and does not cover. Complete individual pre-contractual and contractual information is provided in your Insurance Policy/Certificate documentation. It is important that you read all your Insurance Policy/Certificate documentation carefully.

What is this type of Insurance?

This insurance is a cover of Medical Expenses for medically necessary treatments following an Accident or Acute Illness as well as of Non-life Benefits mentioned below. Within the Sum Insured there are sub-limits for reimbursement of certain expenses and for services covered by the Insurance.



What is Insured?

Who is covered?

- ✓ All citizens who are students, visiting faculty, scholars, au-pairs, interns, attending language schools, or participating in linguistic stays, homestays or other similar programs, age 6 or older who are temporarily residing outside their Home Country and are engaged in Full-Time Educational or Research Activities are eligible for coverage under this Policy/Certificate; provided, however, the such persons must remain engaged in Full-Time Educational or Research Activities when travelling outside their Home Country during the Insurance Period.

General Benefits

- ✓ **Medical Emergency and other Expenses**
Should you become unwell whilst on your trip we will pay for your hospital, ambulance, emergency, family visit, medical repatriation costs up to the insurance limit.
- ✓ **Dental Costs:** up to the limits stated in the Table of Benefits.
- ✓ **Physiotherapy and Chiropractic** up to the limits stated in the Policy/Certificate Terms and Conditions.
- ✓ **Mental & Nervous Conditions Expenses** up to the limit stated in the Table of Benefits included in the Policy/Certificate Terms and Conditions.
- ✓ **Optical Expenses** up to €420 per claim
- ✓ **Lump Sum payable in case of Accidental Death or Dismemberment**
We will pay the relevant percentage of the Sum Insured if, within one year from the date of an Accident or Injury covered by the Policy/Certificate, death or permanent disability occurs.
- ✓ **Sports Activity** up to the limit of €100 000 per person.
- ✓ **Loss of Baggage**
We will cover you if your personal belongings are lost or stolen up to €3 000 per person per policy, but up to €350 per non-valuable item and up to €700 for any valuable or precious item.
- ✓ **Baggage Delay** by more than 24 hours up to €200 per person.
- ✓ **Travel Delay** by more than 24 hours up to €420 per person.
- ✓ **Emergency Return to Home Country** up to the stated limit in the Policy/Certificate Terms and Conditions for a roundtrip economy class ticket
- ✓ **Search and Rescue costs** up to the limits stated in the Policy/Certificate Terms and Conditions.
- ✓ **Liability Insurance** incl. Legal Expenses, Defence and Legal action up to €500 000 per person.



What is not Insured?

- ✗ Medical Treatment received due to a Pre-Existing Condition or Complication thereof.
- ✗ Medical Treatment, which is not Medically Necessary, as defined in the Policy/Certificate.
- ✗ Medical Treatment related to Organ Transplants.
- ✗ Suicide, Attempted Suicide (including drug overdose) Self-destruction, Attempted self-destruction, or Intentional self-inflicted Injury while sane or insane.
- ✗ Medical Treatment for an Injury or Sickness resulting from the Insured's intoxication or use of illegal drugs.
- ✗ Any Treatment related to the Detoxification, Rehabilitation, and all support service.
- ✗ Anything mentioned in the General Exclusions Section of your Insurance Policy/Certificate.

Other Exclusions apply, please refer to your Insurance Policy/Certificate Documentation for the full details of Exclusions, Limitations and Terms and Conditions.



Are there any Restrictions on Cover?

- You will need to pay an amount of ER visit if not admitted to the Hospital, known as the deductible. The sum you have to pay is \$150 (Applies to US inbound students only).
- ! You cannot claim more than the Sum Insured shown in your Policy/Certificate Schedule and/or Policy/Certificate Document.
- ! Pre-existing and Chronic Conditions are not covered.

Other Restrictions apply. Please refer to your Insurance Policy/Certificate for more details.

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Where am I covered?

- ✓ This Insurance covers you in the Geographical Areas stated within your Policy/Certificate Conditions.



What are my Obligations?

You must carefully review and understand your Insurance Policy/Certificate Terms and Conditions. This document is only a summary of Insurance cover and does not contain all Exclusions and Limitations, as well as other Terms and Conditions.

- You must make sure you meet the Eligibility criteria under your Insurance Policy/Certificate.
- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your Insurance Policy/Certificate will be based. If you become aware of the fact that the information you have provided us is inaccurate or has changed, you must immediately inform us. Failure to do this may invalidate your insurance and claims might not be paid, meaning that you will be liable for any related costs.
- You must cooperate fully and present claim substantiating documentation and information (including relevant health related personal data) in order to receive Benefits under the Insurance Policy/Certificate.
- You must pay the Insurance Premium.
- You must obtain preauthorization for benefits as requested in your Insurance Policy/Certificate.
- You must inform us about changes of your address, country of residence, contact details and other data as requested in the Insurance Policy/Certificate.



When and how do I pay?

- Your Premium is payable either by a credit or a debit card, or via bank transfer.
- If your Insurance Policy/Certificate specifies a Single Premium, it should be paid before commencement of the Insurance Term.



When does the cover start and end?

Your Insurance is effective on the latest of:

- The Insurance Start Date of the Policy/Certificate; or
- The date the Insurer receives a completed application or enrollment form; or
- The moment You depart from Your Home Country airspace, provided full Premium due has been paid.

Your Insurance will end on the earliest of:

- The date You are no longer an Eligible Individual; or
- The date You return to Your Home Country; or
- The expiration of 365 (366 for a leap year) days from the Insurance Start Date of coverage; or
- The date shown on the Individual Insurance Certificate or Membership Card issued by the Policyholder; or
- The date You become a permanent resident of the Host Country.



How do I cancel the Insurance Policy/Certificate?

- If You decide to cancel this Policy/Certificate, You can do so within 28 days of receipt of the Policy/Certificate and will receive full credit for the Insurance Premium You've paid, provided You have not started Your journey and no claim under this Policy/Certificate has occurred.
- If You decide to cancel Your Policy/Certificate after this period, You will receive a credit for the percentage of the Insurance Premium paid calculated on a pro-rata basis equivalent to the period of cover left unused provided that no claims have been made.
- If a claim has been made, or there has been an incident which may lead to a claim, the Insurer will not refund any Insurance Premium.